	<b>MISSION, VISION, QUALITY, ENVIRONMENTAL, OCCUPATIONAL HEALTH &amp; SAFETY, AND ENERGY POLICY STRATEGIC ORIENTATION</b>	Document No:	<b>İÇKE.04</b>
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## OUR MISSION


With the participation and support of all our employees:

We operate with a quality- and value-oriented approach, embracing an environmentally conscious and sustainable mindset. We shape our business processes based on principles of reliability and efficiency, aiming to create lasting and meaningful value both today and in the future.

## OUR VISION

To develop innovative and sustainable solutions by maintaining the highest level of customer satisfaction through the quality of our products and services; and to solidify our regional leadership in the sector through the added value we create, our ethical business approach, and our commitment to continuous improvement.

GENERAL MANAGER

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## **İŞIKLAR İNŞAAT MALZEMELERİ'S QUALITY POLICY**

By developing solutions in line with domestic and international customer demands and expectations, we aim to:

- Be a preferred brand in the sector by offering fast, reliable solutions that meet customer expectations and comply with international quality standards,
- Embrace a process-oriented and sustainable management approach aligned with ethical values,
- Ensure sustainable process development while adhering to ethical conduct principles,
- Support employee development through a participatory management model,
- Continuously enhance employee competencies and learning processes by promoting team spirit,
- Fully comply with current regulations on occupational health and safety,
- Encourage responsible sourcing within the supply chain and prioritize companies that adhere to these principles,
- Collaborate with local communities to increase the use of local resources and create local employment opportunities,
- Instill environmental awareness across all employees,
- Secure our sustainability by continuously improving our quality management system.

As a dedicated, dynamic, and creative organization in constant pursuit of excellence, we commit to ensuring our continuity and to the continual improvement of our quality management system.


**GENERAL MANAGER**

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## İŞIKLAR İNŞAAT MALZEMELERİ'S ENVIRONMENTAL POLICY

- Işıklar İnşaat Malzemeleri's Environmental Policy is shaped by the principles of “Sustainable Development and Environmental Protection.” Within this framework, we undertake to:
- Comply with all applicable national and international environmental legislation and other obligations in every geography where we operate.
  - Prevent environmental pollution and continually improve our environmental performance by following scientific research and technological advances.
  - Reduce pollution and emissions to air, soil, and water, and prevent accident-related releases.
  - Protect natural resources and use them in the most efficient manner.
  - Improve process efficiency and reduce water-use intensity through effective management of water resources.
  - Control and minimise potential environmental impacts from the design stage through to the end of the product/service life cycle.
  - Identify the environmental aspects and impacts of our activities, continually improve life-cycle environmental performance, and share these environmental requirements with our suppliers.
  - Minimise waste at its source wherever possible, and ensure the recycling, recovery, or disposal of waste in ways that do not harm the environment.
  - Combat climate change by monitoring greenhouse-gas emissions and encouraging all stakeholders to reduce them.
  - Contribute to continuous improvement by setting clear environmental objectives and targets.
  - Enhance environmental awareness by providing training on environmental issues to all employees, from top management to shop-floor staff.
  - Monitor and continually improve the environmental impacts of transporting materials, products, and people.
  - Control environmental impacts such as noise, reducing them by fostering social awareness and cooperation.
  - Take necessary measures to reduce the environmental impacts of packaging used for transportation or distribution.
  - Maintain open communication with all stakeholders and share information on environmental matters whenever necessary.

GENERAL MANAGER

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## **İŞIKLAR İNŞAAT MALZEMELERİ'S OCCUPATIONAL HEALTH AND SAFETY POLICY**

As İŞIKLAR İNŞAAT MALZEMELERİ, guided by our principle of “clean, healthy, and high-quality production,” we aim to instill a strong culture and awareness of occupational health and safety across all levels of our organization, including top management.

Believing that all occupational accidents and diseases are preventable, we steer our efforts accordingly, commit to continuous improvement, and act in line with the following principles:


- Establish an occupational health and safety management system that meets the requirements of ISO 45001 to ensure the continuity of our operations,
- Comply with all national and international standards and legal regulations related to occupational health and safety across all activities,
- Continuously train and raise awareness among our employees to safeguard their health and safety,
- Fulfill occupational health and safety responsibilities with the participation of all stakeholders, including employees, interns, visitors, and business partners,
- Conduct ongoing improvement efforts to eliminate hazards that may threaten life and property safety, such as illness, injury, and emergencies,
- Identify and eliminate risks that may lead to occupational accidents or diseases in advance,
- Monitor, evaluate, and continuously improve our OHS performance by setting measurable and applicable targets,
- Follow technological developments related to OHS, assess opportunities for innovation and change, guide investments accordingly, and manage all processes with a proactive approach from the design/project stage onward,
- Ensure the active participation of our employees and suppliers in all processes.

As İŞIKLAR İNŞAAT MALZEMELERİ, in line with the work we carry out and the policies we adopt, we consider it a fundamental principle to:

produce ever better products, enhance customer satisfaction, ensure the efficient operation of all our units, protect the environment, create safe working conditions, and safeguard the health of our employees.

Fulfilling and maintaining the requirements of this policy at the highest level are shared core values embedded in the collective awareness of all our employees.

**GENERAL MANAGER**

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## İŞIKLAR İNŞAAT MALZEMELERİ'S ENERGY POLICY

In line with the approach adopted by İŞIKLAR İNŞAAT MALZEMELERİ, we carry out our services in accordance with national and international laws and regulations, all applicable provisions of the legislation we are subject to, and the requirements of the Energy Management System (EnMS), with a strong focus on the sustainability of our products and services.

- In this context, we commit to:
- Using our energy and natural resources efficiently through a strategic perspective,
- Utilizing all our resources—including energy, water, raw materials, time, and information—effectively and efficiently,
- Defining EnMS objectives, providing the necessary resources to achieve them, and continuously reviewing and improving the system,
- Ensuring the participation of all personnel in the EnMS process; promoting teamwork, continuous learning, and raising awareness about energy efficiency,
- Establishing and implementing the necessary processes and systems to enhance energy efficiency through advanced technologies, and ensuring their sustainability,
- Managing the energy management system effectively in accordance with applicable standards, legal regulations, and other requirements,
- Continuously improving energy performance by providing all necessary information and resources to achieve energy efficiency goals, and prioritizing energy efficiency in procurement and design processes,
- Managing energy efficiency efforts effectively within the scope of combating climate change, and developing projects to reduce greenhouse gas emissions,
- Encouraging our suppliers to provide energy-efficient products, resources, equipment, and services within the scope of our operations, and continually improving energy efficiency throughout the supply chain, particularly in the transportation of essential material components.

GENERAL MANAGER